



# CASTrips

## CAS TRIPS' DESTINATION TRIPS TERMS & CONDITIONS

These Booking Conditions are valid for all CAS Trips 2018. All tours are operated by CAS TRIPS S.R.O, Czech Republic. And will herein be referred to as 'CAS Trips'.

### WHO MAY APPLY?

Programs are open to students age 13+ and over at program start date.

### HOW TO ENROLL?

Schools can enrol by phone, online or by mail for their group of students going to any destination offered by CAS Trips. If students are travelling in a group, enrolment should be made directly by the school's assigned adult group leader.

### WHAT IS INCLUDED IN THE CAS TRIPS FEE?

- Destination of choice (total tuition time varies according to destination)
- Shared same-sex room in a hotel, hostel or other appropriate accommodation with half board
- All meals during the trip
- All planned activities during the trip

### WHAT IS NOT INCLUDED IN THE FINAL PRICE?

- International airfare
- Health and travel insurance
- Health and medical expenses
- Beverages, snacks and souvenirs
- Passport, visa and reciprocity fees
- Credit card fees

### AIRFARES & STA TRAVEL FOR GROUPS OF 10+ PARTICIPANTS

Airfares vary greatly depending on the departure point, dates, times, route and group size. When a group is ready to confirm their booking, CAS Trips will relay the preferred travel dates, group size and departure point to our travel partners at STA Travel, UK. STA Travel will then find the best value flight for the group.



# CAS Trips

The flights process is almost entirely independent of CAS Trips. When STA Travel have found an adequate flight, CAS Trips will then pass the information on to the group leader. Restrictions and terms and conditions of the airline and STA Travel apply. All payments, ticketing and flight arrangements will be the responsibility of the participant(s) and STA Travel.

## **AIRFARES & STA TRAVEL for GROUPS OF LESS THAN 10 PARTICIPANTS**

For individual travelers or small groups, we highly recommend making your own international travel arrangements. CAS Trips, in co-operations with STA Travel, are able to make arrangements on the individual or small group's behalf but must add a €99 admin fee on top of the final airline fee. Individual travelers must confirm travel dates and availability with CAS Trips prior to booking flights.

## **ENROLLMENT**

All enrollment forms and fees must be received by CAS Trips no later than 60 days before the planned trip. Travelers should provide complete first, middle and last names and dates of birth and passport numbers as they appear (or will appear) on their passports.

## **PARENTAL CONSENT**

Children aged 12-17 traveling internationally are required to have a parental letter of consent with them at all times.

Some airlines may demand that children travel under Unaccompanied Minor procedures. In this case, CAS Trips are not responsible for any extra fees incurred.

## **TEACHER RESPONSIBILITIES**

Teachers are considered part of the CAS Trips team. Although their presence on daily activities is not obligatory, it is highly recommended.

Morning and evening duties at the accommodation will be scheduled and teacher co-operation is expected in the control and discipline of students associated with their group.

## **PASSPORTS AND VISAS**

Each traveler must obtain a passport and any applicable visas or other travel documents needed prior to departure. Some airlines will require passport details up to 120 days prior to travel. If a traveler is unable to obtain these travel documents, our standard cancellation policy will apply.

Please be sure that passports are valid for at least six months after your trip ends. Please ensure to get into contact with your local embassy to clarify visa requirements. CAS Trips is not responsible for obtaining any visas.



# CASTrips

## INSURANCE COVERAGE

All travel participants to any destination must have adequate individual travel and health insurance. CAS Trips' limited liability insurance does not cover individual participants. Travel insurance is available from our partners at STA travel for as little as \$49 per person.

## THE ITINERARY

The program advertised in CAS Trips marketing materials is provisional and could be subject to change. A final detailed schedule will be released via CAS Connect! at least 1 week prior to arrival.

## ROOMING

Students will be accommodated in 2, 4, 6 or 8-bed single-gender dorms. CAS Trips handles final rooming assignments for all travelers. Please ensure that any special rooming requests are submitted via email [info@castrips.org](mailto:info@castrips.org) at least 30 days prior to arrival.

## FOOD

All breakfasts, lunches and evening meals will be provided as part of the CAS Trips program. Any special dietary requirements will be catered for. We will do our best to ensure that our suppliers are informed of the situation but we cannot guarantee that all requests will be accommodated. Travelers are responsible for making their own arrangements for all in-flight meals.

## EMERGENCY CANCELLATION OR MODIFICATION

CAS Trips retains the right to cancel, modify or delay a destination trip as a result of unforeseeable events that are beyond CAS Trips' reasonable control, including but not limited to, acts of God, war (whether declared or undeclared), terrorist activities or threats of terrorists activities, instability in the destination country, incidents of violence, public health issues or quarantine or threats of public health issues, substantial currency fluctuations, strikes, Government restrictions, fire or severe weather conditions, or any other reason that makes it impossible or commercially unreasonable in the sole opinion of CAS Trips to conduct the program as originally contracted. If CAS Trips cancels the program for any such reason, travelers will receive a CAS Trips future travel voucher for all monies paid, less the €299 non-refundable enrolment fee. Cancellation by CAS Trips for causes described in this section shall not be a violation of its obligations to any traveler.



# CASTrips

## REFUNDS

Refunds for overpayments will be issued upon written request and after the most recent payment has been in the traveler's account for 21 days. Refunds will be issued in the name that appears on the traveler's account. All refunds will be made via 4-6 weeks after the request has been processed.

## LOST PROPERTY

CAS Trips is not responsible for loss of passports, airline tickets or other documents, or for loss of or damage to luggage or any other passenger belongings. In the case of a lost paper airline ticket, the traveler is solely responsible for their belongings and documents.

## TERMS AND PROVISIONS

The terms and provisions of these Booking Conditions supersede any other warranties, representations, terms or conditions, unless they are expressly stated within a Booking Conditions Addendum or in a letter signed by a CAS Trips Director. While CAS Trips makes every effort to ensure the accuracy of its publications, it cannot be held responsible for typographical or printing errors (including prices). The tour operator for your trip is CAS TRIPS SRO, IC: 052 35 481, Zahradníčkova 1220/20a, Košíře, 150 00 Praha 5. Czech Republic.

## PAYMENT PLAN TERMS & CONDITIONS

CAS Trips require the full balance of the trip to be paid at least 6 weeks prior to departure.

The following Terms and Conditions apply:

**A 30% deposit is due at the time of enrollment.**

## CAS TRIPS' CANCELLATION POLICY

The cancellation policies outlined below take into consideration the costs CAS Trips incurs before groups ever depart. Notice of cancellation from CAS Trips will only be accepted from the traveler, his or her legal guardian or the Group Leader.

The date of cancellation will be determined by the date on which CAS Trips receives notice. Cancellation refunds can only be made to the person whose name appears on the account; payments cannot be transferred to another account.

### Cancellation Charges

90 days or more prior to departure - Full refund less the 30% non-refundable deposit,

90 to 45 days prior to commencement date - 50% of the final price

45 to 15 days prior to commencement date - 70% of the final price

14 to 1 day prior to commencement date 100% of the final price



# CASTrips

## **GROUP LEADER CANCELLATION POLICY**

If a Group Leader cancels for any reason, he or she will be asked to assign a new Group Leader. Any travelers who cancel at this point and choose not to travel with their replacement Group Leader will be treated as standard cancellations. Replacement group leaders will be responsible for any fees incurred for the changing of airline ticket details.